

# Emergency Numbers



## Ambulance

10177 – Ambulance

031 309 1404 / 1778 – City Med

031 337 6522 – S A Red Cross

031 305 6588 – St Johns Ambulance

082 911 or 0800 333 444 – Netcare

## SAPS Sector Commander

083 787 2287- Captain Mungaroo

## Hon Local Ward Councillor

061 323 5543 - Michelle Lutchmen – DA Councillor

## Honourable Speaker of the House eThekweni - Service Delivery Issues

1st floor City Hall or 031-3112004

## DA - Head KZN Service Delivery Issues

Francois Rodgers 082 557 6760  
francois@dasionke.co.za

## Helplines

0861 435 722 – Alcoholics Anonymous (AA)

084 409 2679 – The Open Door Crisis Care Centre

080 005 5555 – Childline KZN

086 132 2322 or 031 312 2323 – Lifeline

080 001 2322 – AIDS helpline

083 900 6962 – Narcotics Anonymous (NA)

031 201 5471 or 073 266 2148 – Birthright (unwanted pregnancy)

## Police

10111 – National Flying Squad SAPS Call Centre

086 001 0111 – Report a Crime

031 361 0000 – Emergency: Metro Police & Metro Fire

Contact details for your [local police station](#) 031 508 2318

Get contact details for [Metro Police](#) here

## Metro Police, Fire & Disaster Management

031 361 0000

## Electricity

080 131 3111 – 24 hour Contact Centre

## Stormwater, Burst Mains, Water Pollution and Sewer Faults

080 131 3013 – 24 hour Faults, replace manhole covers & water pollution complaints

083 707 3013 – 24 hour Faults (SMS only) [eservices@durban.gov.za](mailto:eservices@durban.gov.za)

## Health

031 765 5886 – AIDS Counselling

031 202 9520 – AIDS Enquiries

## Hazards

Air pollution/ Environmental noise/ Illegal dumping/ Food safety/ Communicable diseases /Hazardous chemical Substances/Vector Control (mosquitoes/flies, rats, etc)  
031 – 311 3555

**Electricity Meter Reading** email to within allocated time frame to [NWesternMeters@elec.durban.gov.za](mailto:NWesternMeters@elec.durban.gov.za)

With the following: (Example ONLY)

Account Number: 834490842570

Meter Number: 26983-02S

Meter Reading: 99 999.8KW

Date: 10 July 2020      Cellphone: 0614809685

## Animal Welfare

031 462 1127 – CROW (Wildlife Rehabilitation)

031 579 6500 or 083 212 6103 – SPCA Durban

031 764 1212/3 or 073 335 9322 – SPCA Kloof

031 764 3845 – Kitten Action

**NB** – we have checked and confirmed these numbers, but please do [let us know](#) if you have any problems with access to these services.